Self- Screening Questionnaire

**Emergency TELECOMMUNICATOR POSITIOn**

**Sagadahoc County Communications Center**

The following requirements need to be understood by all candidates for this position. Please carefully consider your answer to each question. The Self-Screening Questionnaire is for your use in determining whether you are making the correct decision in applying for the job of Emergency Telecommunicator at Sagadahoc County Communications. **You do not need to return the completed Questionnaire with your application.**

1. Are you willing and able to work a large percentage of weekends and holidays?

 Yes  No

2. Are you willing and able to work any shift assigned? (i.e., day, evening or graveyard)?

 Yes  No

3. Are you willing to accept last minute changes in your work schedule that might require you to cancel personal plans?

 Yes  No

4. Are you willing and able to work emergency call-in overtime?

 Yes  No

5. Are you willing to be subjected to occasional abusive and profane language over the phone?

 Yes  No

6. Are you willing to take directions and corrections from a supervisor in front of your peers?

 Yes  No

7. Are you willing and able to remain at the same workstation (seated or standing) for extended periods at a time?

 Yes  No

8. Are you willing to read and study several hundred pages of manuals, complete assignments and take written tests during your training period?

 Yes  No

9. Are you able to understand and accept that when you process a call incorrectly it could contribute to someone’s property being lost or damaged, or someone being seriously injured or dying?

 Yes  No

10. Are you able to understand and accept that when you process a call incorrectly it could contribute to someone’s property being lost or damaged, or someone being seriously injured or dying?

 Yes  No

11. Are you willing and able to deal calmly and respectfully with angry people when the problem is not your fault?

 Yes  No

12. Are you willing and able to handle workloads that may change dramatically during the course of the shift (e.g., periods of high activity, followed by periods of low activity)?

 Yes  No

13. If you smoke, are you willing to go without a cigarette for an entire shift?

 Yes  No

14. Are you willing to work under constant electronic surveillance of all your telephone and radio messages?

 Yes  No

15. Are you willing to accept that you typically will not know the final outcome of a call for service?

 Yes  No

16. Are you willing to work during a major event like a hurricane or winter storm knowing that your family is home alone?

 Yes  No

**IF YOU ANSWERED NO TO ANY OF THE ABOVE QUESTIONS,**

**PLEASE RECONSIDER APPLYING FOR THIS POSITION.**